User test: AnnaBot

Name of user: Arthur

Task: Switch major from ComTech to Computer Science after going 2 semesters of the study

Problem: Don’t immediately know which courses he has taken

Reason: Green color for completed courses is not intuitive

Solution: Create easy to read instructions on the front page of the application

Problem: Difficult to choose how many semesters the user has taken

Reason: Year slider is not intuitive

Solution: Create easy to read instructions on the front page of the application

Name of user: Erik

Task: Switch major from ComTech to Computer Science after going 2 semesters of the study

Problem: Not content with final study plan

Reason: Want more influence on the final study plan

Solution: Have multiple final study plans which the student can choose between

Problem: Not content with exam dates

Reason: Spring semester course have exam in autumn

Solution: Fix the database

Problem: Some courses that is only lectured in the spring, is recommended taken in the autumn and vice versa

Reason: Mistakes in the selector

Solution: Fix the selector

Name of user: Erling

Task: Switch major from ComTech to Computer Science after going 2 semesters of the study

Problem: Don’t like the year slider

Reason: Not intuitive

Solution: Make slider labaled sith semester instead of years

Problem: What happened when pressed ‘bekreft’?

Reason: Not intuitve because both before and after is using the same layout

Solution: Slight change in GUI when user press ‘bekreft’

Problem: Don’t like naming of semesters after ‘bekreft’

Reason: Semester 1 after, is not necessarily the users 1. semester

Solution: Call is semester 3 if the user has gone 2 semesters